

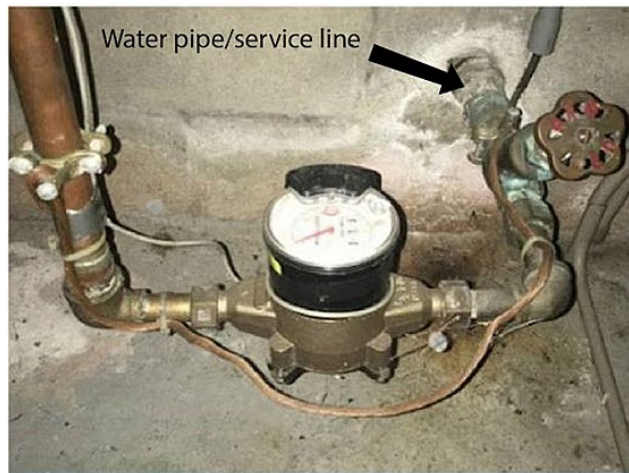
In 2021, the US Environmental Protection Agency (EPA) issued a mandate that all water systems in the United States, including Bellflower's water system, create an inventory of the material used (steel, copper, plastic, lead, etc.) to bring water into homes and businesses. The village must provide this inventory to the EPA in 2024.

To create the inventory, every household and business must complete a short online survey to identify the material used to bring water into your home or business. If you are unable to complete an online survey, please call 309-929-9059 and request assistance at your location from village personnel.

Follow the three steps below to gather information and complete the online survey.




STEP 1 – LOCATE YOUR INCOMING WATER SERVICE LINE

Check your basement, crawl space, or first floor, and look along the exterior walls on the side of the building facing the street. The incoming pipe will enter your home through an exterior wall or the floor and may look something like the picture below. Ignore the water meter/gauge in this picture as the Bellflower water system does not use meters.



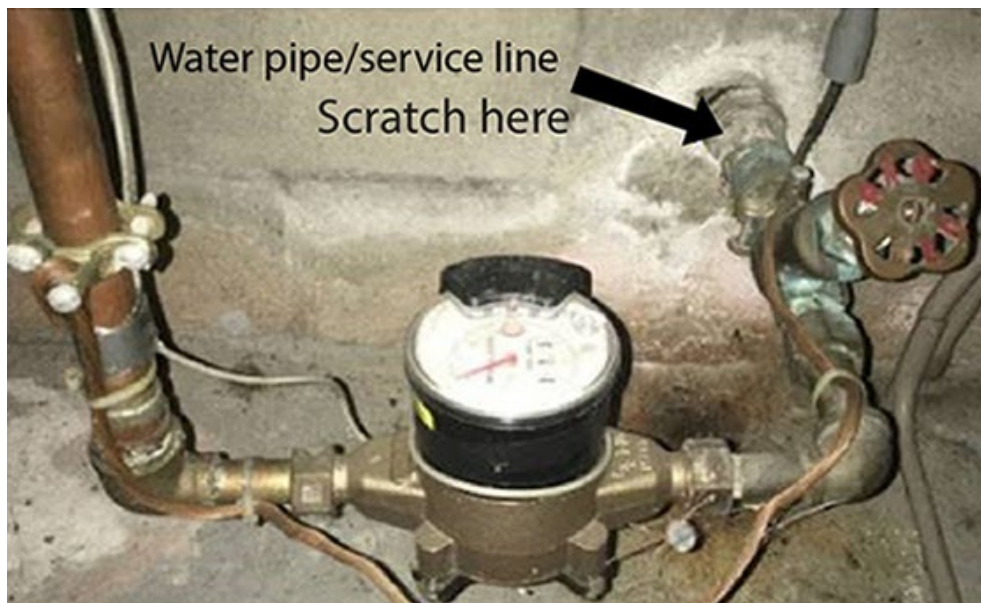
STEP 2 – IDENTIFY THE MATERIAL USED FOR YOUR WATER SERVICE LINE

The water service line pipe is the portion of the pipe that comes through the wall or floor into your home or business. A water shutoff valve should be located after the pipe enters your home or business.

Types of Water Pipes (Service Lines)	
<p>Lead – A dull, silver-gray color that is easily scratched with a coin. Use a magnet - strong magnets will not cling to lead pipes.</p> 	<p>Plastic – White, rigid pipe.</p> 
<p>Galvanized – A dull, silver-gray color. Use a magnet - strong magnets will typically cling to galvanized pipes.</p> 	<p>Copper – The color of a penny.</p> 

Plastic pipes are typically white and rigid, like PVC pipe, but may be other colors. If your service line pipe is plastic, select "Plastic" on the survey.

If your service line pipe is metal, you will need to determine what kind of metal. To do this you will need something to scratch the pipe, like a key or coin, and a magnet (any kind of refrigerator magnet will work) to test the pipe. Scratch and use the magnet on the piece of pipe that comes through the wall or floor and before any shutoff valve.



If the pipe is copper colored, and the magnet won't stick to the pipe, select "Copper" on the survey.

If the pipe is some shade of gray, use the key or coin to gently scratch the pipe close to where it comes in through the wall or floor and try attaching the magnet.

- If the pipe is hard to scratch and a magnet sticks to the pipe, select "Galvanized steel" on the survey.
- If the pipe is soft and easy to scratch, and a magnet does not stick to the pipe, select "Lead" on the survey.

If you are unable to locate your service line pipe, or have difficulty identifying the type of material used, please call 309-929-9059 and request assistance at your location from village personnel.

STEP 3 – COMPLETE THE ONLINE SURVEY

Click the following link <https://120water.formstack.com/forms/bellflowersurvey> and then click on the START button at the bottom of the first screen.